

WE'RE HERE TO HELP

Our Caring Client Services team is ready to answer all your questions.

- ☎ 1300 022 298
- ✉ enquiries@gmct.com.au
- 💻 www.gmct.com.au
- 📮 PO Box 42, Fawkner VIC 3060
- 🏠 1187 Sydney Road, Fawkner VIC 3060

NORTHERN REGION OFFICE

🏠 1187 Sydney Road, Fawkner VIC 3060

Fawkner Memorial Park (regional office)

- Coburg Cemetery
- Northcote Cemetery
- Northern Memorial Park
- Preston Cemetery

WESTERN REGION OFFICE

🏠 2-14 Doherty's Road, Altona North VIC 3025

Altona Memorial Park (regional office)

- Keilor Cemetery
- Truganina Cemetery
- Werribee Cemetery
- Williamstown Cemetery

EASTERN REGION OFFICE

🏠 126-128 Victoria Road, Lilydale VIC 3140

Lilydale Memorial Park (regional office)

- Anderson's Creek Cemetery
- Burwood Cemetery
- Emerald Cemetery
- Healesville Cemetery
- Lilydale Lawn Cemetery
- Templestowe Cemetery
- Yarra Glen Cemetery



If you have a hearing or speech impairment, contact us through the National Relay Service:

TTY Users 133 677

Speak and Listen Users 1300 555 727

Internet Relay Users connect to www.relayservice.gov.au

Video Relay Users choose the available NRS video relay contact on Skype

SMS Relay Users 0423 677 767



Interpreting Service 03 9280 0757

عربي	Hrvatski	Malti
Bosanski	Ελληνικά	Polski
فارسی	Italiano	Türkçe
普通话	Македонски	Tiếng Việt



The Greater Metropolitan Cemeteries Trust

Lasting memories, peaceful places.

FLOWERS & ORNAMENTS IN YOUR CEMETERY

IMPORTANT INFORMATION FOR YOU TO KEEP



Lasting memories, peaceful places.





RESPECT FOR ALL

It is natural that people want to decorate a grave or memorial for sentimental or religious reasons. At GMCT, we want to help you to do this in a way that is safe and respects the needs of other mourners.

SAFETY FIRST

The following pose significant safety risks to the public and GMCT staff. They are therefore prohibited in all cemeteries:

- candles or open flames (including incense during a total fire ban);
- glass or ceramic objects;
- tins or aluminium cans;
- fragile decorations that can break;
- non-GMCT edging, curbing, stones, bark;
- decorative fencing; and
- metal spikes.

These pose a number of risks, from fire through to a risk for our workers when they are mowing or trimming with garden machinery. They can interfere with another person's grave, or can be damaged and leave sharp edges that can cause injury.

KEEPING IT NEAT

- Please limit decorations to a maximum of three (3) small items.
- Keep decorations and flowers off the lawns.
- Do not plant anything in or around a grave or memorial position.
- GMCT reserves the right to remove any inappropriate planting or decoration, or any item that has significantly deteriorated.

FLOWERS AND VASES

- Fresh or artificial flowers can be placed at all memorials, except interior mausoleum crypts, which cannot accommodate fresh flowers because of the insects they attract and the odour caused by decaying vegetation or stagnant water.
- Please use GMCT-supplied vases and a maximum of two (2) vases per grave.
- Please restrict the number of artificial flowers you use to one (1) vase: too many artificial flowers make maintenance difficult.
- Dead flowers will be collected by GMCT staff.

TEMPORARY MARKERS

- Please feel free to erect an approved temporary

marker while you are waiting for your plaque, monument, or crypt facing to be delivered.

- The maximum duration for which a temporary marker may be used is three (3) months. After this period, temporary markers will be collected.
- You may ask to have a temporary marker returned to you. Please do so before another three (3) months passes.

MAUSOLEA

- No fresh or dried flowers are permitted inside mausolea, although fresh flowers may be placed on open-air crypts. Dried flowers are not permitted because they are brittle and require cleaning up.
- Please do not affix decorations to the stone with adhesives, such as tapes, glues, or blu-tack: they leave permanent stains.

MISTAKES CAN HAPPEN

If you inadvertently breach these guidelines we will collect the material and store it safely on site. You will have three (3) months to collect the decoration. After that period, uncollected material will be deemed unwanted and will be recycled.

For a full copy of the GMCT Decoration Placement Policy contact the Client Services team on the number overleaf.